

507-214-1000

This information is provided for informational purposes only. Please contact your wireless carrier or Apple if you need additional support.

U.S. iPod, Mac and iPad technical support:

(800) APL-CARE (800-275-2273)

U.S. iPhone technical support:

(800) MY-IPHONE (800-694-7466)

To configure your Apple Device iPhone, iPod, iPad for email, please follow these steps:

1. From the Home Screen, Tap **Settings**.



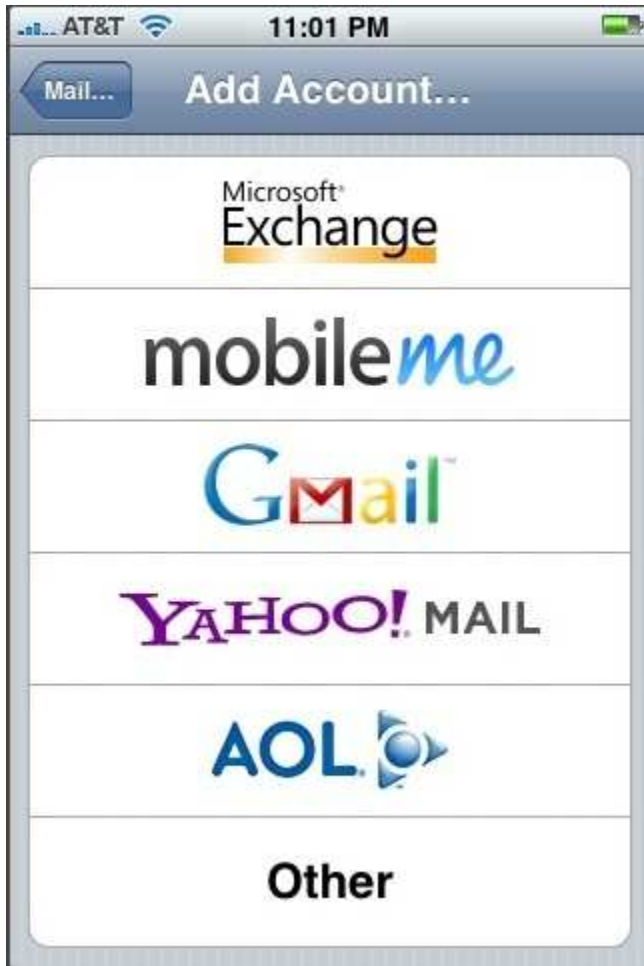
2. Under **Settings**, Tap **Mail, Contacts, Calendars**.



3. Tap **Add Account...**



4. Tap **Other** as the type of account.



5. Enter the requested information:

- **Name:** the name of the mail user Example: Doe, John
- **Address:** the email address of the mail user Example: johndoe@smig.net
- **Password:** enter your email address password
- **Description:** a description of the mail user Example: Jaguar Email



The image shows a screenshot of an iPhone's 'New Account' form. The status bar at the top displays 'AT&T', signal strength, Wi-Fi, the time '11:01 PM', and battery level. The form title is 'Enter your account information'. Below the title are three buttons: 'Cancel', 'New Account', and 'Save'. The form contains four rows of input fields:

Name	John Appleseed
Address	example@me.com
Password	Required
Description	My Email Account

6. Tap **Next**.

7. Tap **POP** and enter the **Incoming Mail Server** information:
- **Host Name:** enter the mail server address
Use the choice below based on your email address. Example: jaguar@smig.net use mail.smig.net
mail.gofast.am
mail.deskmedia.com
mail.dmbroadband.com
mail.cannon.net
mail.smig.net
 - **User Name:** enter your full email address Example: johndoe@smig.net
 - **Password:** enter your email address password



The screenshot shows an iPhone screen with the status bar at the top displaying 'AT&T', signal strength, Wi-Fi, and the time '11:01 PM'. The main screen is titled 'Enter your account information' and has a 'New Account' header with 'Cancel' and 'Save' buttons. Below the header are two tabs: 'IMAP' and 'POP', with 'POP' selected. The form contains the following fields:

Name	John Appleseed
Address	example@me.com
Description	My Email Account
Incoming Mail Server	
Host Name	mail.example.com
User Name	Required
Password	Required

8. Scroll down and enter the **Outgoing Mail Server** information:

- **Host Name:** enter the mail server address
Use the choice below based on your email address. Example: jaguar@smig.net use mail.smig.net
mail.gofast.am
mail.deskmedia.com
mail.dmbroadband.com
mail.cannon.net
mail.smig.net
- **User Name:** enter the full email address (The screen lists this as optional but it is required)
- **Password:** enter your email address password (The screen lists this as optional but it is required)



9. Tap **Save**

10. If you see a message that says "Cannot Connect Using SSL", Tap **Yes** when asked to setup the account without SSL or if you see a message that states "This account may not be able to send or receive emails. Are you sure you want to save?" Tap Save



11. The Advanced settings for the account will be displayed and do not need to be changed.



12. From the Home Screen tap **Settings**.

On the Settings screen, tap **Mail, Contacts, Calendars**.

Tap the email account you want to change.

Under Outgoing Servers Tap **SMTP** and the SMTP server you want to modify.

Change SMTP port to 587

Authentication should also be set to **Password**

SSL should be set to **Off** in all cases

Tap **Done**.